

Operations Manager



TO: Board of Directors
Mike Fletcher, Executive Director
FROM: Dannell Hooper, Operations Manager
SUBJECT: January 2024 Update

	Budgeted	Actual
Lead Dispatchers	2	1
Full-time Communications Specialists Currently In Training: 1	14	11
Part-time Communications Specialists	1	0 (2 PT = 1)
Total:	17	12

STAFFING:

- Hiring Update
 - 2 Applicants in background stage, Multiple applicants wrapping up testing and interviews being conducted. A total of 36 applicants were received.

Training:

- Trainees
 - Jolene has successfully completed the Call-Taking phase of training and is moving into Radio Dispatch Training

MISC:

- Winter weather events.