

Operations Manager



TO: Board of Directors
Mike Fletcher, Executive Director
FROM: Dannell Hooper, Operations Manager
SUBJECT: May 2023 Update

	Budgeted	Actual
Lead Dispatchers	2	1
Full-time Communications Specialists Currently In Training: 2	14	11
Part-time Communications Specialists	1	1 (2 PT = 1)
Total:	17	12.5

STAFFING:

- Hiring Update
 - Applicants who have progressed in recruitment are in the skills-based assessment phase.
 - Lateral applicant recruitment remains open.

TRAINING:

- Trainees
 - Jennifer finished her call taking skill build phase and is progressing to radio dispatch training.
 - Rich is doing great at DPSST Telecommunications Academy and was named co-class leader. He is set to graduate on May 19th.

2023 PUBLIC SAFETY RECOGNITION:

- In the spirit of National Police Week starting May 14th and National EMS Week starting May 21st, the team at C911CD conveys our profound recognition, heartfelt appreciation, deep respect, and warm gratitude to all who serve with unwavering dedication in law enforcement and emergency medical services. A few staff members visited each police department and Fire/EMS agency within our jurisdiction this month to recognize their selfless commitment to safety, justice, health, and wellbeing in our communities. Columbia 911 staff take immense pride in working alongside such heroic personnel, ensuring public service of the highest order together.