

Operations Manager



TO: Board of Directors
Mike Fletcher, Executive Director
FROM: Dannell Hooper, Operations Manager
SUBJECT: April 2023 Update

	Budgeted	Actual
Lead Dispatchers	2	1
Full-time Communications Specialists Currently In Training: 2	14	11
Part-time Communications Specialists	1	2 (2 PT = 1)
Total:	17	13

STAFFING:

- Hiring Update
 - Entry level Communications Specialist hiring closes April 28th, 2023, and we have been receiving applications.
 - Lateral application process open – no closing date, one (1) applicant in the hiring process.

Training:

- Trainees
 - Jennifer and Rich continue to progress in training.
 - Rich will attend DPSST Telecommunications Academy in May.

MISC:

- National Telecommunication Week went well, and our Dispatchers were recognized by many agencies. Staff really appreciated the show of support.
- All Staff Spring Training is occurring.