

Operations Manager



TO: Board of Directors
Mike Fletcher, Executive Director
FROM: Dannell Hooper, Operations Manager
SUBJECT: July and August 2022 Update

	Budgeted	Actual
Lead Dispatchers	2	2
Full-time Communications Specialist Currently In Training: 2	14	10
Part-time Communications Specialist	1	2 (2 PT = 1)
Total:	17	14

STAFFING:

- Hiring Update
 - Lauren Brown started August 15th, DPSST certified
 - 1 projected to start October 3rd, another in background
 - Plan to re-open entry level hiring October 1st

Training:

- Trainees
 - Bri Brogli: Final stages of training
 - Lauren Brown: In House Academy

INQUIRIES:

- External: 2 (1 training, 1 unfounded)
- Internal: 1 (Training)

MISC:

- National APCO 2022 Conference, Oregon APCO Scholarship