

Technical Manager



TO: Board of Directors
Mike Fletcher, Executive Director
FROM: Nathan Hughes, Technical Manager
SUBJECT: April 2022 Update

- Records Management System (RMS)
 - Assisting Saint Helens Police, Columbia County Sheriff's Office, and Scappoose Police in exploring RMS vendors.
- Cellular Coverage
 - Met with Verizon and FirstNet (AT&T) to discuss what they could do and or provide to Columbia County agencies to increase their network coverage and how they could assist during major events.
- CAD
 - Working with MAJCS as we migrate CAD to new servers. The entire process should take less than an hour.
- Network
 - Columbia 911's Comcast connection experienced multiple service disruptions this month. The SD-WAN CAD connection seamlessly handled the failover to our backup internet connections with no disruption to the dispatchers.