Operations Manager



TO: Board of Directors

Mike Fletcher, Executive Director

FROM: Lara Marzilli, Interim Operations Manager

SUBJECT: January 2022 Update

| | Budgeted | Actual |
|--|----------|--------------|
| Lead Dispatchers | 2 | 1 |
| Full-time Communications Specialist Currently In Training: 2 | 15 | 11 |
| Part-time Communications Specialist | 1 | 2 (2 PT = 1) |
| | | |

Total: 17 13

STAFFING:

- Hiring Update
 - o Trainee signed off
 - New hire started 1/9
 - Applicant in last phase of hiring process (psych/medical)
 - o Will be opening another Comms Specialist recruitment in February
- Training & Certification Coordinator Promotion

INQUIRIES:

External: 0Internal: 0

MISC:

• CAD to CAD Interface (BOEC & OSP)

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